

# The Journey of the Design of a New Critical Care Unit

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**GARRETT ANDERSON CENTRE**


# Garret Anderson Centre Ipswich Hospital


- £26 m Private Finance Initiative
- 4 floors
  - Emergency Department
  - Critical Care Unit
  - Elective surgery ward
  - Day Surgery Unit



# The journey begins:

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- 1996 Local plans for bigger Unit
  - 2002 Trust agreement for PFI process

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- 2003 Bidders design schemes
  - 2005 Preferred bidder agreed

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- 2006 Financial close, Build begins
  - 2008 Completion, handover and move-in

# Understanding the language

Public Sector  
Comparator

Project  
Co.

Clinical  
Output  
specification

Gateway  
Review

Issue logs

Private  
Finance  
Unit

RFI's

Elevation  
drawings

Hospital  
Building  
Notes

Reviewable  
design

Room  
Data  
Sheets

Financial  
close

Clarification  
logs

Preferred  
bidder

Equipment  
Groups

1:50's

## Visits to Units

Photographs  
Written reports  
Multi-professional

## Forging partnerships

Trust project teams  
Trust advisors  
Bidders  
Patient Reps

# Creating a clear clinical vision

## Strong team working

Close involvement key clinical team  
Clarity of responsibility  
Willingness to match design to new  
ways of working

## Leadership skills

Multi-professional negotiation  
Achievement of detailed work with  
short dead-lines  
Financial awareness

# Clarity on compromise



# From vision to reality



# Fit for purpose



# Patient comfort

- *“Makes me feel normal , washing my hair properly and feeling really clean”*

Female patient,  
age 35, after  
several days in  
Unit



# Patient experience

- *“Slept through all night for 10 hours”* – patient on morning after move to new Unit
- *“Feels like a private hospital – environment and care so good”* – patient’s daughter



# Room with a view



“A place for everything and everything  
in its place”



# Storage solutions



# Pharmacy

- Modern
- Easily identifiable
- Stock control simplified



# Attention to detail



# Sinks everywhere!!!



# Dedicated equipment cleaning room



# Staff identity



# Enjoying lunch



# Communication is fun

URINALYSIS



TO BE DONE EVERY  
ADMISSION!

THERE IS  
NOW AN ACTICHLOR  
BOTTLE IN EACH  
DIRTY UTILITY  
TO BE CHANGED  
ON A DAILY BASIS.

Don't forget....

BRISTOL  
STOOL  
CHARTS!?!

# New ways of working

## Partnership with our volunteers



# Relaxation in Reception



# Team working



**The end of the journey of the design,  
And the beginning of a new venture  
in our new environment**

A photograph of the Garrett Anderson Centre building facade. The building features a large, multi-story glass window structure with a grid pattern. The name "GARRETT ANDERSON CENTRE" is displayed in large, white, illuminated letters on a dark blue canopy below the windows. The canopy is supported by two blue structural columns. The building's exterior is made of light-colored stone or concrete blocks.

**GARRETT ANDERSON CENTRE**